

Feedback/Grievance Form

If you have comments or complaints about the UNA HPP, please fill out this form

Full Name	
Contact Information	By Post: Please provide mailing address:
Please mark how you wish to be contacted (mail, telephone, e-mail)	By telephone:
	By e-mail:
Preferred language of communication if other than official languages (BCS)?	
Description of feedback or grievance (What happened? Where did it happen? Who did it happen to? What is the result of the problem?):	
Date of incident/grievance	
One time incident/grievance (date _____)	
Happened more than once (how many times? _____)	
On-going (currently experiencing problem)	
What would you like to see done to resolve this problem?	
Signature.....Date.....	
Please return this form to: JP EPBiH d.d.-Sarajevo, Vilsonovo šetalište 15, 71000 Sarajevo	
(For office use only) Reference number:	



Una Annex Hydropower Project Project Information Leaflet December 2012

Elektroprivreda Bosne i Hercegovine (EPBiH) plans to reconstruct elements of its Una Kostela-Bihać hydropower plant (Una HPP) in order to create additional power from the existing facility. The work to be undertaken for this purpose will be referred to as 'the Project' in this leaflet.

Key project features:

- Increase electricity generation potential from 6.4 MW to 9 MW
- Reduce height of concrete weir and add an inflatable flexible weir that will allow EPBiH to raise and lower the weir by 0.5 m from its current level
- Modify to the existing intake and overflow weir
- Addition of new water intake structure adjacent to existing intake
- New feeder and drainage tunnel parallel to existing tunnels
- Incorporate new power unit in existing power house
- Addition of new underground powerhouse
- No new power lines will be constructed
- No new roads or bridges needed for construction

The construction phase is expected to take three years and tunnelling will take approximately three months.

Probable impacts:

- Reduced flooding upstream of HPP during periods of high water
- Higher water levels at certain times in area immediately upstream of weir during low flow (although not expected to cause flooding)
- Reduced water flow between the intake and tailrace, although minimum water level will not change
- Change in appearance of weir
- Minor construction phase disturbances (traffic, noise, vibrations)

Public Consultation and Contact Details

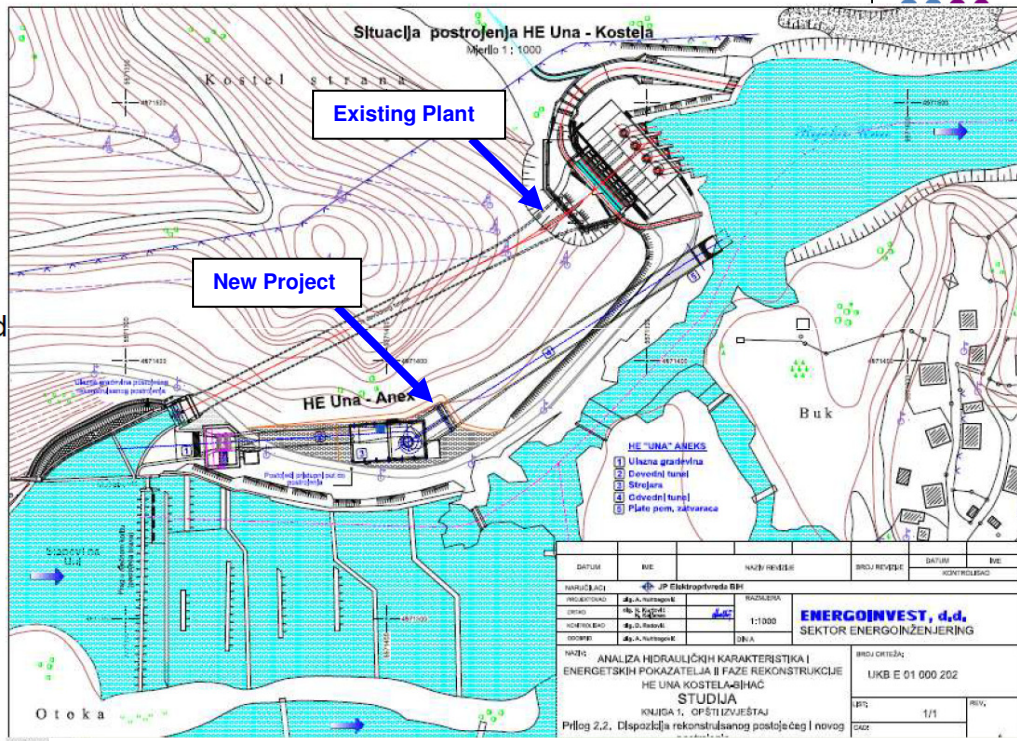
There is a Stakeholder Engagement Plan (SEP) which details the ways in which the Project will communicate with the public. These methods may include further leaflets to be distributed to communities near to Una HPP, emails with updated information to village and municipality representatives, newspaper advertisements informing about permit applications and public hearings.

Anyone may comment on the proposed project -- comments or enquiries should be directed to:

Mr. Samir Piralic, Project Manager, EPBiH
+ 387 3731 8600 ,Bosanska 25, 77 000 Bihac,
s.piralic@elektroprivreda.ba

Up to date information regarding the project will maintained on a regular basis and available through the company website: www.elektroprivreda.ba.

A grievance form is attached. You may use this form if you have any comments, complaints or grievances regarding the proposed Project above, or posted to the address provided on the form.



Plan showing Una Annex which constitutes the project. Inflatable weir will be mounted on existing weir.

Environmental and Social Action Planning

The Project will be required to meet all relevant national environmental and labour standards and the requirements of the EBRD environmental and social policies. An initial Environmental and Social Action Plan has been drawn up for the Project which requires the following:

- There should be no effect on downstream water levels.
- Addition of a flexible barrier on top of the weir will allow EPBiH to control water levels upstream of the weir, including possible increase in water levels up to 0.5 meters. EPBiH will address concerns of any landowners who may be affected.
- FBiH Ministry of Environment and Tourism is requiring a Preliminary Environmental Impact Assessment. All mitigation required by the EIA will be part of the action plan.
- Include safety as a top priority in design, construction and operation of infrastructure and equipment in accordance with national construction codes.